## CES8AC TOOLS METHODS DESIGN DECISION SUPPORT SYSTEMS

CESSAC		ECTS Credits : 4	Semester : S8		
Tools and methods to design Decision Support Systems		Duration : 36 hours			
Person in charge:					
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Keywords:					
Simulating, decision taking, computerised systems, VBA					
Cinidating, action and growing (2).					
Prerequisites: Programming, operational research					
Goal: Choose the best tool to solve decision taking problems					
Program and contents :					
The engineer must have at his disposal a wide array of tools and methods to tackle decision taking issues that are frequent in the industry and services. Gaining command over specialised					
tools, like discrete events simulation, systems dynamics, linear programming solvers both quadratic and stochastic and many more completes the theoretical background previously acquired (mathematics, operational research). These tools are most times deployed within the framework of a programming language or spreadsheets. VBA Excel, widely used in enterprises, will serve					
as a programming environment for implementing the numerical simulation methods (Surbooking optimization for an airline or study of the distribution of a profit function for example). There are many types of applications: production, ecology, finance and more. The ultimate goal is to enlarge the scope of methods available without focalising on any one approach. Mathematica will be					
used regularly for its quality of representation and its effectiveness.					
the program carries on the following points:					
<ul> <li>Discrete events simulation. Use of E</li> <li>System dynamics. Use of Stella sof</li> </ul>					
<ul> <li>VBA Language. communicating bet</li> </ul>	ween sheets and files. Key comi		tion to decision taking in a fundamentally	y uncertain world.	
Abilities:					
Level	Description and operational vocabulary				
Know	Know the best tools and methods to resolve decision taking problems				
Understand	Know the pros and cons of the different approaches				
Apply	Know to implement the methods in given computer environments				
Analyse	Identify data, results. Know how	w to breakdown a model in logical units	S		
Summarise	marise				
Assess					
Evaluation:					
Written test	✓ Continuous	Oral presentation	✓ Project	✓ Written report	